


PARENTAL CONTROLS for CTC-TV Set Top Boxes

This document describes how to use the Settings application to set certain preferences for your Parental Controls and channel blocking. It is recommended that you read this entire instruction document before attempting to perform these steps.

You access Settings by pressing “Menu” on your remote and selecting  from the set-top box Menu bar and then pressing OK.

Enabling or Disabling Parental Controls

To enable or disable Parental Controls:


- Open the Settings application. If you do not know the set top box passcode, contact our main office.
- Using your remote control’s arrow keys, you can select Parental Control
 - The Parental Control checkbox enables or disables the Parental Control function. To modify, select this checkbox, then press OK to either 1) enable Parental Control (add a check mark) or 2) disable Parental Control (remove the check mark).
- Using your remote control’s arrow keys, you can select Channel Blocking if you wish
 - The Channel Blocking checkbox enables or disables the Channel Blocking function. To modify, select this checkbox, then press OK to either 1) enable Channel Blocking (add a check mark) or 2) disable Channel Blocking (remove the check mark).
- Select Submit, then press OK. Your preferences are saved.

Setting up Parental Controls

If you enabled Parental Control above, then parental controls that you put in place are enforced. These controls include:

- Specify the movie rating and TV rating that corresponds to the “most mature” rating that the movie or TV show can have in order for the account to be able to view it.
- Specify whether or not the account can view movies or TV that have been rated for sexual situations, language, suggestive dialog, violence, or fantasy violence.

To set Parental Control settings, do this:

- Open the Settings  application if it is not already open.
- If Parental Control isn’t enabled, select its checkbox, then OK.
- Select Users, then press OK.
- Press →, then press ↑ and ↓ to select a the dot next to the account whose parental control settings you want to change, then press OK. (If you’ve never added additional accounts, then only the main account, named after your phone number, will be in this list. This document only covers working with this one account and does not cover using additional accounts)
- Press → to select Parental Controls, then press OK.
- Make the following adjustments as desired:
 - Movie Rating: Select Movie Rating, then press OK. Press ← or → until the desired restriction level appears, then press OK:
 - TV Rating: Similarly, select TV Rating, then press OK. Press ← or → until the desired restriction level appears, then press OK.
 - Unlock Timeout: (This setting appears only when editing parental control settings for the Primary user.) Enter the number of minutes, after Parental

Controls are unlocked, that the Parental Controls should be locked (enforced) again.

When you are logged in as the primary user, and you attempt to select a TV program or movie in the Guide that's locked according to the Parental Control settings for the primary user, you are prompted with an option to unlock that item. If you choose to unlock it, you can view the item (that would otherwise be restricted) for the number of minutes you specify in the Unlock Timeout setting.

To set the Unlock Timeout value, select Unlock Timeout, then press OK. Press ← or → until the desired restriction level appears, then press OK again.

Note:

-If the user presses a key on the remote between the time that Parental Controls are unlocked and the time the timeout expires, then the timeout clock is reset to 0. For example, if the Unlock Timeout value is 30 and Parental Controls is unlocked at 8:00 pm, if no buttons are pressed on the remote for 30 minutes, Parental Controls will be relocked at 8:30 pm. However, if one or more buttons are pressed at 8:15 pm, Parental Controls is set to re-lock at 8:45 pm.

- Block Unrated: (This setting appears only when editing parental control settings for the primary user.) If you want to block programs and movies (Live TV and VOD) that don't have an announced rating, or that are rated as NR (not rated), check option Block Unrated.


To set the Block Unrated value, select its checkbox, then press OK to either
1) enable unrated blocking (add a check mark) or
2) disable unrated blocking (remove the check mark).

- Press ↑, ↓, ←, or → and OK to select the change the check status of the checkboxes for Sexual Situations, Language, Suggestive Dialog, Violence, or Fantasy Violence restriction options.
- Select Submit, then press OK to save your changes.

Selecting Channels to be Blocked by Channel Blocking

You can set specific channels to be blocked so that no program on that channel can be viewed, regardless of program rating.

To set blocked channels, do this:

- Open the Settings  application.
- Use your remote's arrow keys to select the Channel Blocking checkbox, then press OK to enable Channel Blocking (add a check mark) if you have not already done so.
- Select Edit, then press OK.
- Select a channel to be blocked, then press OK. A lock icon appears to the right of the channel name. Repeat this step until all channels you want blocked have the lock icon.
- Select Update.
- Select Submit, then press OK to save your changes.